



Student Support Strategies Ad Hoc Committee: Meeting Notes

October 14, 2021

9:30 - 11:00 AM

1. Welcome: Lisa Cooper Wilkins and Geiscly
2. Review Agenda
 - a. No Additions to Agenda
3. Review September 9th Meeting Notes
 - a. No Revisions
4. Student Affairs Action Plan Update
 - a. Student Affairs in the process of developing an Action Plan.

Action plan began with a SWOT analysis (Strengths, Weaknesses, Opportunities & Threats).

Conducted division wide survey to gather additional feedback on areas to prioritize.
 - b. 5 Priority Areas
 - Employee Recognition & Talent Development
 - Campus Partnerships
 - Student Affairs Structure & Stability
 - Community Partnerships
 - Student Success & Equity
 - c. Next Steps of Action Plan

Discussing the plan & priority areas with various constituent groups & internal partners
5. Ad Hoc Working Groups Convening and Updates (30 min)
 - a. Support Services (Re-Boarding) Guillermo Villanueva and Katrina Evasco

Developing a referral system on Maxien Demonstrated the Maxient system & took feedback.
 - b. Technology (Virtual Tools) Ellen Rayz and Cynthia Dewar

Report Out

Draft of Strategic Technology Plan:
https://www.ccsf.edu/sites/default/files/2021/document/CCSF_-_Technology-Plan-Draft.pdf

Currently taking feedback. Feedback form throughout November.
https://forms.office.com/pages/responsepage.aspx?id=1iIPXhaKfkG_OtC

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Student Affairs Tech Updates

Adopting the Signal Vine texting platform

Adopting Degree Works as a degree planning tool

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c. Student Engagement Plan Noah Lystrup and Rosie Zepeda

Focusing on in-person registration events (getting the word out to students who left during the pandemic).

Need to ensure that students can submit vaccine records in person at registration events.

Messaging for students that left about the vaccine mandate.

6. Review and Update Timelines and Deliverables (5 Min)

7. Additional and Future Agenda Items:

a. Standing accreditation items.

8. Adjourn: 10:55 pm

9. Next meeting: Thursday, November 11th (9:30 - 11 AM) ~~Virtual Day Moved to November 18th~~ g q 19

Proposed 2021-22 Timeline and Deliverables

(Includes Monthly Updates to Enrollment Management Committee)

February:

- 2 Meetings
- Data Discussion

March:

- 2 Meetings: Working Group Updates
- Joint Marketing Ad Hoc Committee

April:

- 2 Meetings: Working Group Updates
- Campaign Rollout
- Board Update
- *Technology Demonstration: Blackbelt*

May:

- 1 Meeting: Working Group Updates
- Data Review
- *Tentative: Technology Demonstrations*

Summer:

- *(No Retreat was scheduled)*

September:

- 1 Meeting: Working Group Updates: 2nd Thursday

October:

- 1 Meeting: Working Group Updates: 2nd Thursday
- *Tentative: Board Report*

November:

- 1 Meeting: Working Group Updates: 2nd Thursday

December:

- 1 Meeting: Working Group Updates: 2nd Thursday

January:

- 1 Meeting: Working Group Updates

February:

- 1 Meeting: Working Group Updates
- Board Report

March:

- 1 Meeting

April:

- 1 Meeting: Working Group Updates
- Campaign Rollout

May:

- **Final Meeting and Report**
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